

Gigaclear report to Malmesbury Area Board **Update on Wiltshire Online rollout programme (April 2019)**

As part of the Wiltshire Online broadband rollout programme, Gigaclear are bringing the UK's fastest, full fibre broadband network to North Wiltshire; we will deliver a new, ultrafast, fibre-to-the-premises broadband network to more than 5500 properties in the project area. More information about the project and the community build areas is available at <https://www.gigaclear.net/postcode-checker/wiltshireonline>. You can use this link to check whether your property is included in the current build programme.

We build fully open access networks meaning any Internet Service Provider (ISP) can sell over our network should they choose to. This gives businesses and homeowners quality of service and freedom of choice. Fibre offers many benefits over copper cable and speed is the main benefit:



Capable of 'Ultrafast' speeds 1000Mbps (1 Gigabit)



Can transmit data over a long distance – perfect for this type of network



Reliable broadband signal. Ideal for running all your home wireless connectivity



Can handle multiple users with multiple devices



Ability to manage very high bandwidth devices with no buffering

The latest progress of works in the Malmesbury community area is shown in appendix 1. In late April our first live cabinet was commissioned, in our Little Somerford community area.

In March 2019 some specific challenges with contractor performance were identified and have now been addressed with Wiltshire Council; a robust performance and quality assurance programme of changes has been recently implemented with our contractor partners.

Just like other utilities, building our network involves digging trenches in private land (with permission), the carriageway, verges, and paths. With the help of Parish Councils and local landowners, we strive to make sure that the most efficient and least disruptive build route is plotted before breaking ground in the community. Gigaclear has been carrying out local engagement with parishes in the Malmesbury community area; details of these are shown in appendix 2.

A document providing answers to a list of frequently asked questions about the service provided by Gigaclear is shown in appendix 3.

If you have any questions or concerns about the work Gigaclear are doing in your parish, please email networkbuildcare@gigaclear.com or call 01865 591137.

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